ADORA MAGIC CITY
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Adora Magic City

Pre-Cruise Guide

CRUISE
COMPASS



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Pre-Cruise Preparation and Boarding

01

Online Check-in and Pre-Cruise Preparation

1 Required Travel Documents & Online Check-in

All passengers must hold a valid passport (must be carried at check-in and during immigration) with a validity of at least 6 months beyond the end of the cruise. Each passenger must prepare at least 1 photocopy of their passport containing the personal information and photo page (original size, printed on A4 paper).

All passengers must complete online check-in at least 5 days before departure (see the online check-in guide for details) and print the boarding pass and luggage tags on A4 paper.

2 Documents Required for Passengers with Special Needs

Passengers with any physical or mental conditions, disabilities, or who require medical or special care during the voyage must proactively inform their booking channel, cooperate in submitting relevant materials, and confirm in advance their suitability for a cruise holiday. They must be accompanied by a travelling companion.

Children under 18 must be accompanied by at least one adult. If the accompanying adult is not the legal guardian, a "Letter of Consent" signed by both the legal guardian and the accompanying adult must be provided.

Pregnant women less than 24 weeks into their pregnancy must provide a hospital certificate. This certificate must state the number of weeks of pregnancy and the expected due date, be stamped with the hospital's official seal and the diagnosing doctor's signature, and include a medical diagnosis confirming the good health of both mother and foetus, suitability for cruise travel, and that it is not a high-risk pregnancy. This must be reported to the Adora Cruises Customer Service Centre in advance and carried on boarding day. The pregnant passenger must also complete and submit a "Health Declaration Form for Pregnant Passengers".

⚠ Adora Cruises does not have a maximum age limit for booked passengers. However, seniors over 70 must ensure they are accompanied by a younger travelling companion, purchase personal international travel insurance including international rescue services in advance, and be in a health condition suitable for cruise travel at the time of departure. Senior passengers must also complete and submit a "Health Declaration Form for Senior Passengers".

Considering various possible emergencies, Adora Cruises reserves the right to make the final decision regarding the boarding of the above-mentioned individuals.

3 Special Reminders Before Departure

The cruise company will provide all passengers with a Pacific Cruise Travel Insurance Plan. According to this insurance plan, compensation will be paid according to a unified standard in cases of itinerary delays, changes, or shortening due to force majeure.

⚠ Cruise travel is international travel, and overseas medical treatment and evacuation may occur. Therefore, we strongly recommend that every passenger purchase personal travel insurance including international rescue services before departure to ensure their own health and life safety.

To facilitate offline payments via WeChat or Alipay on board, passengers need to complete real-name authentication for WeChat or Alipay in advance.

Passengers can also bring credit cards and use them at onboard points of sale equipped with smart POS terminals. Passengers can link their cruise card to a credit card via self-service kiosks.

Accepted credit cards: Visa, Master, JCB, China UnionPay.

Pre-Cruise Top-up Reminder

We strongly recommend that you top up your account or link a credit card pre-authorisation via mobile phone or computer by visiting https://topup.adoracruises.com or scanning the QR code below within three days before boarding. After logging in, you can verify your voyage and personal information, add your itinerary, and follow the on-screen instructions to top up your cabin's onboard account or link a credit card pre-authorisation. After completing the top-up or credit card pre-authorisation, you can start spending immediately after boarding without having to queue at the top-up kiosks or cashier counter – getting a head start on your cruise holiday!

⚠ Important: Before topping up, your travel agency must complete the booking payment process. Bookings cannot be changed after topping up! Before topping up or adding a pre-authorisation with a credit card, users need to link at least one credit card.

WeChat / Alipay
Credit Card Pre-Cruise Top-up QR Code

Pre-Cruise Preparation and Boarding

Packing Reminders & Prohibited Items

4 Packing Reminders & Prohibited Items

When packing your luggage, please note that we strictly prohibit bringing any food or alcoholic beverages on board, whether in carry-on or checked luggage. Liquids, gels, and aerosols exceeding 100ml, as well as sharp objects like scissors, blades, razors, nail clippers, tweezers, etc., must be placed in checked luggage.

Items such as boarding passes, personal documents, cash, fragile items, valuables, and digital products must be carried in your hand luggage. Whether in checked or hand luggage, your belongings must not include items prohibited by customs and immigration regulations of various countries.

⚠ For cruise safety, it is strictly forbidden to bring electronic devices such as wireless two-way radios, drones, etc. Items that can release heat or produce open flames, fuels (including but not limited to: hair dryers, electric kettles, multi-plug power strips, alcohol stoves/lanterns and their fuel, gas stoves/lanterns and their fuel, ethanol, gasoline, etc.), as well as prohibited drugs or other illegal materials, weapons, explosives, or other items potentially dangerous to others or property.

Power banks must not exceed 15,000 mAh and must have a clear 3C mark. Please use them safely; if any abnormality occurs, stop using them immediately! Special equipment must be reported in advance through the booking channel and can only be brought on board after confirmation.

If guests bring electrical appliances (such as kettles, hair dryers, power strips), alcohol, or knives, these items will be held by the ship's staff and returned to the guest at the end of the voyage. Alcohol and electrical appliances will be returned to the cabin the night before disembarkation; knives will be returned by security at the exit on disembarkation day.

⚠ Friendly Reminder : All cabins on the cruise ship are equipped with an electric kettle and a hair dryer.

Cabin and Itinerary Information Reminder

Before departure, please carefully check your booked cabin type, departure date, and sailing time with your booking provider based on your boarding pass (see example below).

5 Packing Reminders & Prohibited Items

The Adora Magic City is equipped with international sockets suitable for Chinese habits, so there's no need to bring a plug adapter (you may need to bring your own multi-plug adapter if using multiple devices simultaneously).

⚠ Passengers should prepare an adequate amount of commonly used medicines, such as for colds, diarrhea, motion sickness, etc.

In line with environmental protection efforts to reduce marine pollution, the cruise company does not provide toothpaste, toothbrushes, or slippers in cabins (excluding suites). Passengers need to bring their own.

Arrival and Boarding Time Reminder

Please proceed to the port to complete boarding formalities within the time slot notified via SMS. Do not arrive too early or late.

Please do not arrive before 11:00, as the cruise terminal may not yet be open, and you will have to wait outside the port.

⚠ Please arrive at the port at least 90 minutes before the departure time shown on your boarding pass. Failure to do so may result in missing the boarding and departure procedures and being unable to board! If you have special circumstances, please contact your booking channel in advance.

According to the requirements of the public security authorities at the cruise terminal and port security, arriving passengers must hold their passport and boarding pass (pre-printed boarding pass and luggage tags attached) to enter the port and complete departure and boarding procedures.

Due to limited space in the cruise terminal check-in hall and to ensure orderly (exit/entry) procedures, the public security authorities may control the entry time to the port on boarding day based on the situation. Please follow the instructions of the police on site!



Boarding Process at a Glance

Getting to Shanghai Wusongkou International Cruise Terminal

Address: 1 Baoyang Road, Baoshan District, Shanghai.

Transportation Options:
Self-drive: Take the Yixian Elevated Road to the end of Baoyang Road. Enter the port area and follow signs to P3 (arrival area). Due to port security, overnight parking is not allowed inside the port area. If needed, please use nearby public car parks.

Public Transport: Take Metro Line 3 to Baoyang Road Station, then transfer to a taxi or bus to the terminal. No overnight parking at the terminal; vehicles for drop-off/pick-up must leave immediately.

Boarding Procedure Explanation

Upon arrival at the terminal, follow the guidance of on-site staff and signs to hand over any luggage needing checking to the porters.

⚠ **It is recommended that all passengers check in all sizes of suitcases!**

Suite Passengers: Complete luggage drop-off in the designated suite area. Show your boarding pass to enjoy VIP benefits. After passport and boarding pass verification, proceed from Terminal T2 through security to the VIP lounge to complete check-in formalities and have your ID photo taken. After the photo, proceed through immigration and customs departure procedures.

Non-Suite Passengers: After dropping off luggage, present your passport and boarding pass for terminal security. Collect a queuing number ticket. Wait for your number to be called, then proceed with check-in formalities and ID photo. After the photo, go through the police security gates and then complete immigration and customs departure procedures.

Passengers using wheelchairs or pushchairs should contact a staff member for assistance.

⚠ **Special Reminder!**

On boarding day, DO NOT pack your passport or other ID documents in your checked luggage. They must be carried with you at all times to avoid being unable to leave the country!

Your original passport will be held by the ship's staff during boarding (for unified inspection by the immigration authorities of the entry country).

When sightseeing in South Korean ports, passports are kept by passengers and returned to the ship's staff after sightseeing. For sightseeing in other ports, only a passport copy is needed.

Embarkation Overview

1. Proceed to cruise terminal
2. Check luggage
3. Carry-on security screening
4. Complete check-in
5. Exit formalities
6. Submit original passport
7. Ticket verification
8. Enter cabin to collect key card
9. Attend muster drill and embarkation briefing
10. Pass security and exit terminal

⚠ Please fold the pre-printed A4 luggage tag (see below) multiple times along the dotted lines (do not cut) to form the luggage strip. Ensure the front side (showing ship name and cabin number) faces outwards, thread it through the luggage handle, and staple or securely tape the ends together. Make sure it is firmly attached! This prevents the tag from getting lost during handling.

Fold along dotted line and secure to luggage handle with a stapler or tape.





The Wonderful Cruise Holiday

02

Onboard Safety & Emergency Drill

❶ Welcome Aboard Talk

After boarding, we will hold a Welcome Aboard Talk in the ship's theatre to introduce life on board and important information. We strongly recommend that every passenger attends.

Emergency Drill

In accordance with the Safety of Life at Sea (SOLAS) convention, we will conduct an emergency drill within 24 hours of boarding. We will demonstrate how to respond in an emergency. When the emergency signal (7 short blasts followed by 1 long blast) is sounded, please put on your life jacket and proceed to your designated muster station. You can find the best route to your muster station on the diagram on the back of your cabin door. If you cannot put on your life jacket in time, you can proceed directly to the muster station to collect a spare one. Remember to bring your cruise card (see below), which shows your muster station code. Wear your life jacket and warm clothing, as the drill may take place on the outer decks.

⚠ Every passenger must participate in the Emergency Drill! All shipboard services will be suspended during the drill.



Gym Usage Safety

Passengers under 16 are prohibited from using the gym. Minors aged 16-18 must be supervised by an adult.

Sports shoes and clothing must be worn at all times. Slippers, sandals, or other non-athletic footwear are strictly prohibited. Eating and smoking are strictly prohibited in the gym. During peak times, the use of cardio equipment is limited to 30 minutes per session. Consult a doctor before starting any fitness programme. Users assume all risks associated with exercise.

❷ Onboard Safety Instructions

⚠ Passengers are only permitted to smoke in designated outdoor smoking areas on the outer decks or on their cabin balcony. When smoking on the balcony, ensure the balcony and cabin doors are closed. Do not throw cigarette butts overboard or into waste bins, as this could cause a fire. Please dispose of cigarette butts in ashtrays. Violation will result in a HKD 500 cleaning fee !

Used Needles Reminder :Passengers who require injections during the voyage (e.g., insulin) must report this in advance through their booking channel or contact their cabin attendant or the front desk immediately after boarding. A专用 needle disposal box will be provided. Disposing of needles improperly is strictly prohibited. Violators will be charged a HKD 1,000 medical waste disposal fee and may face legal consequences.

It is recommended that passengers wear low-heeled, non-slip shoes, especially on the outer decks. Outer decks may become slippery due to weather conditions. Passengers are advised to walk slowly on deck and on stairs, being mindful of the ship's potential movement and slippery surfaces.

⚠ Passengers should be aware of the regulations regarding the use of swimming pools/whirlpool baths. Safety information is available poolside. The ship's pools are not attended by lifeguards. Children must be supervised by a parent or guardian when using the pools. Diving is prohibited in the pools/whirlpool baths.

To avoid damaging the ship's toilet flushing system, please do not flush any hard objects or chemical items other than toilet paper, such as food, sanitary pads, plastic items, or clothing. Please dispose of feminine hygiene products in the bins provided.

When entering the buffet restaurant and main restaurants, wearing swimwear, slippers, shorts, vests, or other overly casual clothing is prohibited.

For safety reasons, it is recommended that parents do not bring children onto the dance floors of bars or lounge areas.

For your personal safety, please do not climb on the railings.

Onboard Expenses & Dining Arrangements

1 Guest Services Desk & Location

Guest Services Desk:
Located on Deck 3, Midship. Internal Phone: 3333

Shore Excursions Desk:
Located on Deck 5, Midship/Aft. Internal Phone: 8000

Cabin Room Service:
Booking Internal Phone: 6666

Medical Centre:
Located on Deck 0, Forward. Internal Phone: 99

Specific service hours are subject to the ship's actual schedule.

2 Cruise Service Charge

The cruise service charge is HKD 160 per person per night (for Suites and Bavarian category staterooms) and HKD 140 per person per night (for other stateroom categories). Children under 4 years old (excluding 4 years old) are exempt from this charge. The fee will be added to your onboard account after boarding.

Main Restaurant Dinner Seating Arrangements

Breakfast and lunch on board are generally buffet style, served on a first-come, first-served basis. For dinner, the main restaurants offer set Chinese and Western menus. To ensure a good dining experience for all guests, depending on the number of passengers on each voyage, the ship may arrange either assigned seating or open seating for dinner.

Assigned Dinner Seating Times:
First seating: 17:00 - 17:45
Second seating: 19:00 - 19:45

Your dining time and restaurant will be printed on your cruise card. Guests with special requests should contact the Restaurant Manager on board for possible adjustments. Bavarian and Suite VIP guests dine in a dedicated area. Their dining time is from 17:00 to 20:30, allowing them to choose freely within this period,不受 assigned dinner seating times.

Adora Magic City has two main restaurants: The Palace Restaurant (Location: Decks 3 & 4, Aft) and The Baltic Sea Restaurant (Location: Deck 3, Midship).

3 Personal Onboard Account & Cruise Card

Your cruise card will be placed in your stateroom. Passengers can use this card for onboard expenses and shopping. This card is personal and non-transferable. If lost, please contact the Guest Services Desk immediately to report the loss and get a replacement.

All services and items on board are priced in HKD, and all transactions are settled in HKD. After boarding, passengers must pay a deposit of at least HKD 2,000 per person, or top up their cruise card using WeChat, Alipay, or cash, or link their account via credit card pre-authorisation.

Passengers wishing to top up with cash can do so at the cashier counter during announced hours. Exchange rates will be posted on board.

⚠ Top-up areas on board are equipped with self-service cash top-up machines that only accept RMB and USD. To avoid long queues, we do not recommend this method. Passengers can use self-service kiosks to check their account balance and transaction history, or link their cruise card account with family or friends' accounts to pay for their onboard expenses.

⚠ **To enhance your dining experience, please proceed to the restaurant indicated on your cruise card at the designated time for dinner**



Onboard Internet & Facilities



4 Adora Info Mini Program

After boarding, passengers can access the Adora Info Mini Program by scanning the QR code above. Through this Mini Program, you can book restaurants, reserve shore excursions, view the daily newsletter, check your account statement, and access various useful information.

Wi-Fi Network Connection Steps

1. Turn off mobile data on your phone.
2. Connect to Wi-Fi network: AdoraMagicCity
3. The browser should automatically open to the "How to Connect?" page. If it doesn't, open a browser and enter the address: http://login.com
4. On the page that pops up, switch language (Chinese/EN) at the top right.
5. Click the button under "Connect to Internet".
6. Enter your personal information -> Login.
7. Choose a package and connect.

5 Onboard 5G Local Area Network & WiFi Packages

Shanghai Telecom provides local intranet content and internet access services on Adora Magic City. The onboard 5G network, combined with the ship's Wi-Fi and satellite network, creates a LAN environment currently covering selected hotspot areas on board.

The Shanghai Telecom operations team will offer various Wi-Fi packages based on overall satellite bandwidth resources. Guests can choose a package upon boarding to enjoy internet access and local multimedia experiences during the trip. Due to factors such as satellite bandwidth resources, signal strength, and terminal equipment during sailing, the current internet speed experienced on board may still be lower than on land. We will continuously upgrade the network environment based on advances in satellite technology, striving to enhance the onboard internet experience and provide guests with a higher quality cruise environment. After purchasing a network package, please remember to turn off background app refresh and automatic updates to avoid data drain! When not using Wi-Fi, please log out properly.

Lift Usage Guide

Friendly Reminder: There are no floor selection buttonsinside the lifts.

1. At each lift lobby, there is a touch screen. Passengers must first select their desired floor on this touch screen.

2. The touch screen will display the letter corresponding to the lift you should take. A voice announcement will also indicate the lift letter.

3. Enter the lift corresponding to that letter to reach your selected floor.







VIP Suite Exclusive Benefits

Port and Boarding Exclusive Benefits

- Access to the Adora VIP Lounge on boarding day (coffee, drinks, and exquisite pastries provided).
- Priority boarding and disembarkation at destination ports.
- Morning access to the Bavarian VIP Lounge on disembarkation day and late cabin vacate.
- Dedicated butler service.

Suite Exclusive Service Benefits

- Welcome amenities on boarding (fresh fruit basket, exquisite savory snacks, premium sparkling wine).
- Daily fresh fruit and cookies.
- Daily complimentary bottled water per person.
- Complimentary minibar drinks and snacks (first setup free).
- Complimentary laundry service: 5 items per day (wash, press, dry clean).
- Choice of 5 types of suite customized sleeping pillows.
- Comfortable bathrobes and premium Italian brand bath amenities.
- Complimentary shoe shining service.
- Complimentary suite selected coffee package (coffee machine and selected capsules provided).
- Evening turndown service.
- Adora umbrella.
- Complimentary cabin dining service (available during restaurant opening hours only).
- Priority concierge service.

Suite Exclusive Dining Benefits

- Access to VIP exclusive Executive Lounge (Bavarian Lounge).
- VIP exclusive dining area in main restaurants.
- VIP complimentary exquisite afternoon tea.
- Invitation to the Senior Officers' Cocktail Party.
- Priority booking for specialty restaurants.

Suite Exclusive Entertainment & Leisure Benefits

- Reserved best seating area in the theatre (held until show starts).
- Priority entry/participation in designated entertainment activities.
- Private booking service for shore excursions.
- Priority booking for private photography sessions.
- Priority booking for spa services.
- VIP private shopping assistant service.
- Booking for "Behind the Scenes" tour of Adora Magic City (10% discount).
- Complimentary unlimited access to sauna in the spa.

※ The above VIP benefits are subject to change; please refer to the actual offerings on board.

Shore Excursions

03

South Korea Port Entry Requirements

⚠ Passengers need to have their ID photo taken upon boarding as required by Korean border control. Before disembarking for a shore excursion, you must collect your original passport. The original passport is needed for immigration procedures. After the shore excursion, upon returning to the port and completing immigration formalities, the ship's staff will collect your passport again for safekeeping.

Passengers Joining "Adora Official Shore Excursions"

We will apply for the "Korea Shore Excursion Landing Permit" on your behalf free of charge.

You must submit complete and accurate passenger information through the designated method no later than 3 working days before boarding.

Important Reminder: If you receive the permit but do not actually participate in the registered official shore excursion, the permit will automatically become invalid, and you will not be able to go ashore.

If you subsequently cancel your participation in the official shore excursion, please arrange a valid Korean tourist visa on your own in advance to ensure you can go ashore at Korean ports.

Passengers Joining "Shore Excursions Organized by Travel Agency"

Please apply for the "Korea Shore Excursion Landing Permit" yourself through a qualified Korean local tour operator.

Passengers Holding a "Korea Shore Excursion Landing Permit"

At Korean ports, you must go ashore and return as a group with your designated tour and must stay with the group throughout the activity.

⚠ **Note:** According to Korean regulations, passengers holding a group permit cannot leave the group to act independently, and applying for the "Korea Shore Excursion Landing Permit" repeatedly is not possible. The visa-free entry policy for groups of 3 or more does not apply to cruise itineraries.

Other Situations

If you do not hold a Landing Permit, please ensure you obtain a valid Korean tourist visa in advance; otherwise, you will not be able to go ashore at Korean ports other than Jeju.

Passengers holding passports from Hong Kong, Macau, Taiwan, diplomatic/service passports, or other non-mainland Chinese ordinary passports must verify Korea's visa exemption policies based on their nationality or apply for the necessary visa in advance.

Shore Excursion Booking Instructions (Not applicable for charter voyages)

For regular Korea itineraries, the cruise company will offer paid shore excursion options. If you wish to upgrade to a premium selected tour, please contact the Shore Excursions Desk on board. Changes to booked shore excursions are not permitted on the day of the port call, except for health or other special circumstances. Passengers choosing travel agency shore excursions should consult their agency for details.

Suite VIP guests enjoy priority disembarkation on port days.

⚠ Passengers joining ship-organized shore excursions must gather at the designated place and time specified by the ship staff, wait for your number to be called, collect your bus ticket, and then disembark in an orderly manner.

For shore excursions, please bring your cruise card, tour bus ticket, original passport (for South Korea), and photocopy (for other countries). Passengers exploring independently must note the port address; local taxis can be paid with cash.

⚠ Passengers Exploring Independently (Free Independent Travelers - FIT)

To ensure efficient and orderly disembarkation for everyone, please strictly follow these guidelines: Based on the sticker number you receive, proceed to the designated assembly point at the specified time listed in the daily newsletter. Disembark in groups according to the arranged batches. Do not go to the disembarkation exit on your own, as this may cause congestion and affect the overall smoothness of the process. Thank you for your cooperation in maintaining good order!

Food and alcoholic beverages purchased ashore are strictly prohibited from being brought back on board in hand luggage or stored in cabins.

Before going ashore, please pay close attention to the final return time to the ship announced by the crew (usually one hour before departure). Being late may result in being unable to board and being stranded overseas!

★ Time Difference

South Korea local time is one hour ahead of China. Please adjust your timepieces according to the ship's announcements.

Disembarkation Preparation

04

Disembarkation Overview

1. Attend disembarkation briefing
2. Collect passport
3. Place luggage out
4. Settle account
5. Assemble for disembarkation
6. Complete entry formalities
7. Retrieve checked luggage
8. Pass security and exit terminal

1 Disembarkation Talk & Important Notes

Before disembarkation, a talk will be held on board explaining the necessary procedures. It is strongly recommended that you attend this talk. Please arrange your post-cruise plans (e.g., flights, trains) accordingly. The cruise company is not responsible for delays caused by non-compliance with these procedures.

⚠ **Before completing entry formalities, passengers must present their original passport and the intact boarding pass for inspection by border control. The boarding pass contains the immigration clearance code (see below). If lost, please visit the Guest Services Desk immediately to get a reprint.**

Immigration Clearance Barcode
For official use

01 E12345678



2 Settling Your Bill Before Disembarkation

On the day before the end of the cruise, an itemized bill for the voyage will be provided, and a centralized online settlement will occur. Passengers must ensure their onboard account has sufficient balance or that the pre-authorized credit limit is enough to cover all accumulated charges (including expenses for other linked passengers).

After centralized settlement:

If your cruise card was linked via Alipay, WeChat, or credit card, any remaining balance will be refunded to the original payment method, and any unused pre-authorization will be released automatically.

f the balance or pre-authorization limit is insufficient to cover your expenses, passengers can settle the outstanding amount using the self-service kiosks during open hours. Alipay, WeChat, or credit cards can be used to pay the balance.

If you topped up with cash and have a remaining balance, please collect your refund from the cashier counter during the announced hours.

After settling your account, you can still use Alipay or WeChat QR code payments at various outlets or use your credit card at points of sale with smart POS terminals.

Important Entry Customs Reminder ⚠

After disembarkation, before completing entry formalities, please ensure you fold your boarding pass as instructed and place it inside your passport with the immigration clearance code visible (as shown below) to enjoy a fast and smooth entry process!



Disembarkation Preparation

Luggage Tagging & Checked Luggage

1 Luggage Tagging Instructions

Before leaving your cabin, carefully check for any personal belongings to avoid leaving anything behind.

Luggage tags (shown below) will be delivered to your cabin the day before disembarkation. Fill in your name, cabin number, and phone number on the tag, and attach it securely to your checked suitcase. Checked luggage must be lockable. Do not use plastic bags, woven bags, paper bags, etc., for checked luggage, as they may tear and cause loss. Place your checked luggage outside your cabin door by the designated time indicated by the ship's staff, so it can be collected and transported to the luggage hall at the cruise terminal.



⚠ Items needed on disembarkation day, such as passports, medicines, electronics, and valuables, MUST be kept in your hand luggage.

Assemble in the designated waiting area on board at the specified time according to your luggage tag colour. Staff will guide you to the disembarkation passage. Please have your original passport ready and queue orderly for immigration clearance. After clearing immigration, proceed to the luggage hall to collect your checked luggage from the area corresponding to your tag colour. Please double-check your luggage tags to avoid taking someone else's bags by mistake and causing delays.

3 Priority Disembarkation

If you have booked a suite or a stateroom category that includes priority boarding benefits, Adora Cruises will arrange priority boarding and disembarkation for you. Passengers using wheelchairs or pushchairs should ask their accompanying passengers to contact the onboard Guest Services Desk for assistance.

Disembarkation Important Notes

⚠ Items needed on disembarkation day, such as passports, medicines, electronics, and valuables, MUST be kept in your hand luggage.

Please have your original passport ready and queue orderly for immigration clearance. After clearing immigration, proceed to the luggage hall to collect your checked luggage from the area corresponding to your tag colour. Please double-check your luggage tags to avoid taking someone else's bags by mistake and causing delays.

2 How to Leave the Port

Free Shuttle Bus from Terminal to Metro:** From P4 parking lot at the terminal to Baoyang Road Station on Metro Line 3. (Shuttle bus service arranged by the cruise port).

Passengers with Private Cars Picking Them Up:** First, scan the "Port Entry Vehicle Reservation QR Code" in the arrival hall on the 2nd floor or 1st floor. Fill in the information correctly, and a reservation code will be generated. The passenger should immediately take a screenshot or send the reservation code to the driver picking them up. The driver must present this screenshot or reservation code at 18 Baoyang Road to receive a "Port Entry Pick-up Pass".

The driver can then enter the port with the "Port Entry Pick-up Pass" and wait in the P4 parking lot. For ride-hailing services (like Didi) or taxis, passengers can also obtain the reservation code without entering a license plate number (i.e., the plate number is not mandatory).

⚠ Customs Entry/Exit Reminder

When boarding or disembarking, do not carry more than 50 grams of gold, more than RMB 20,000 or equivalent foreign currency cash, gambling chips/items, controlled knives, drugs, cultural relics, endangered species products, biological products, or other prohibited items. Do not carry undeclared goods or advertising samples.

When disembarking, items obtained overseas with a total value exceeding RMB 5,000, more than 400 cigarettes, or more than 1.5L of alcohol must be declared to customs.

Passengers with symptoms such as fever, diarrhoea, cough, skin rash, or those diagnosed with an infectious disease must declare this to customs.



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